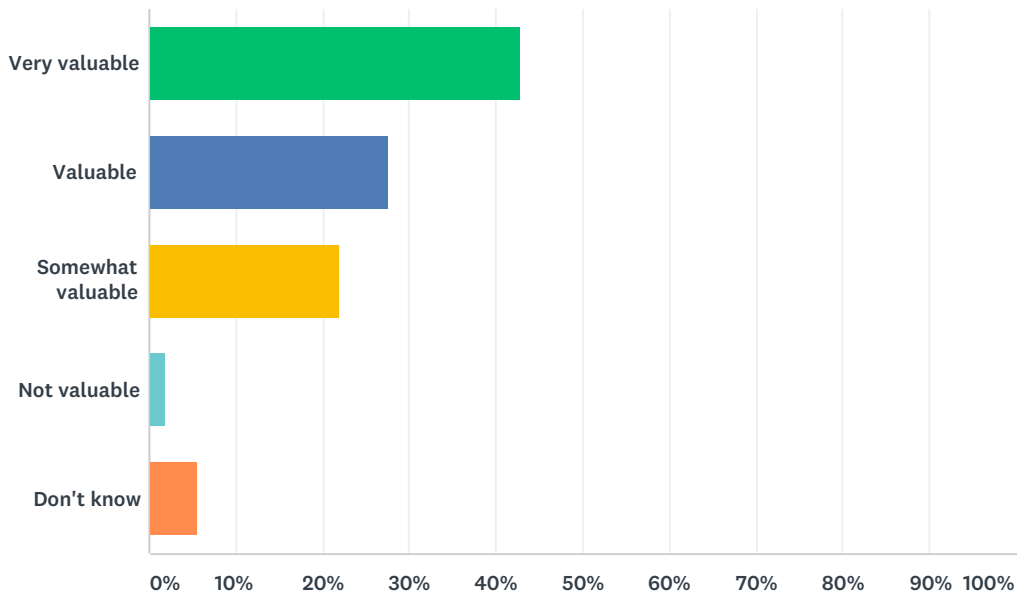


Q1 Business After Hours Monthly networking events at member host sites held on the second Tuesday of each month.

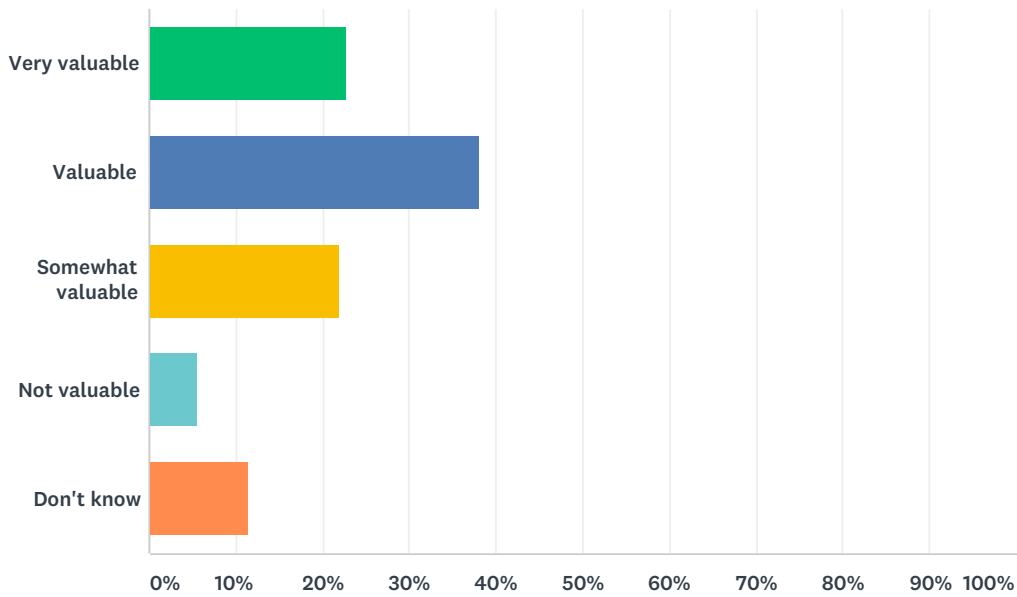
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very valuable	42.86%	45
Valuable	27.62%	29
Somewhat valuable	21.90%	23
Not valuable	1.90%	2
Don't know	5.71%	6
Total Respondents: 105		

Q2 Business Showcase Annual showcase event which highlights member products and services in a friendly, local setting that fosters networking.

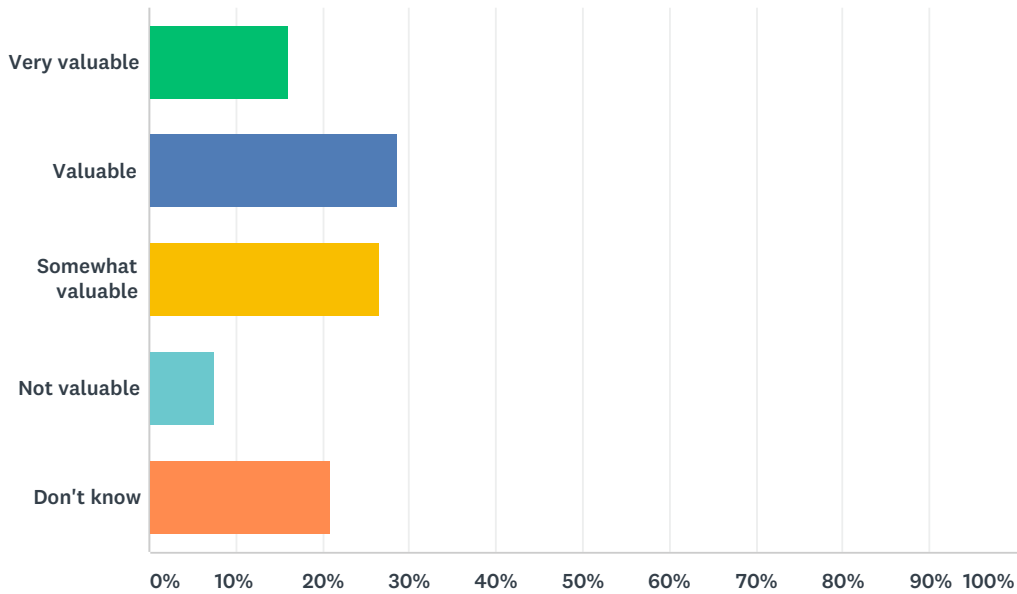
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very valuable	22.86%	24
Valuable	38.10%	40
Somewhat valuable	21.90%	23
Not valuable	5.71%	6
Don't know	11.43%	12
Total Respondents: 105		

Q3 Tri-City Expo Annual expo (N.H.'s largest Business to Business networking event) hosted in partnership with the Greater Manchester and Nashua Chambers of Commerce.

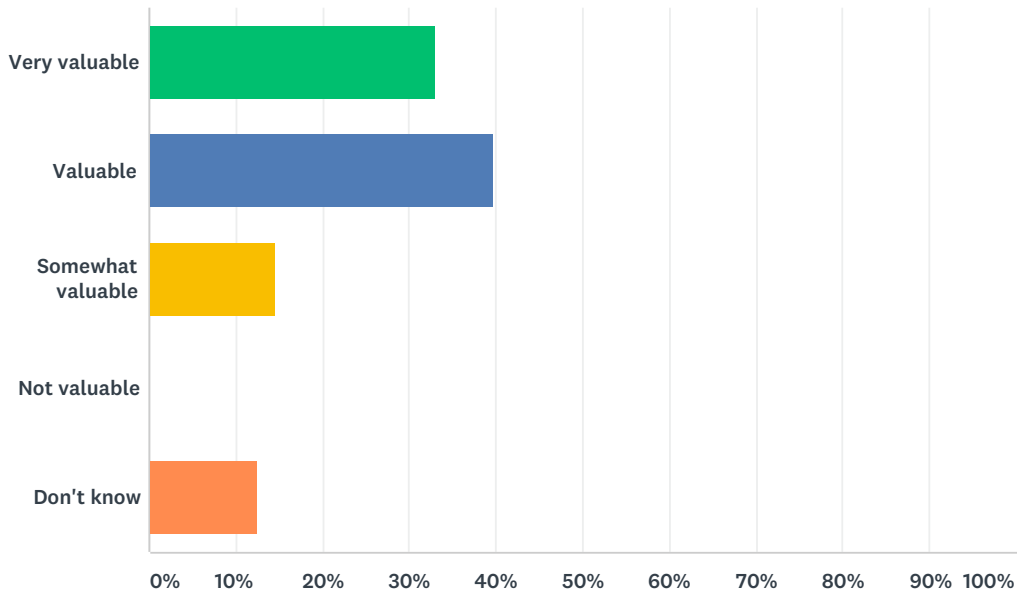
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very valuable	16.19%	17
Valuable	28.57%	30
Somewhat valuable	26.67%	28
Not valuable	7.62%	8
Don't know	20.95%	22
Total Respondents: 105		

Q4 Breakfast / Luncheon Forums (State of the State, Economic Outlook, etc.) Monthly forums which focus on topics of interest to the business community.

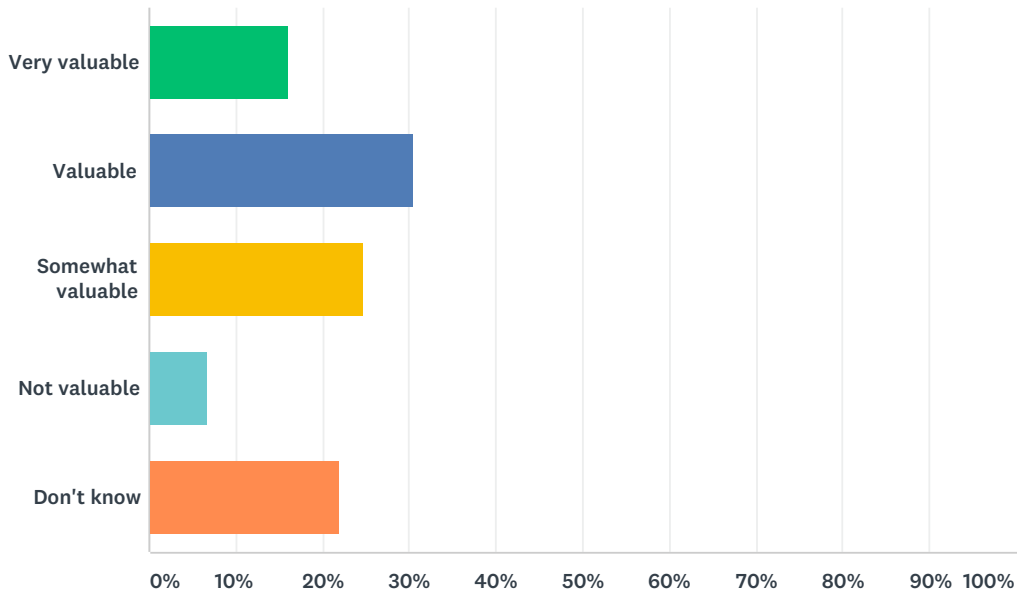
Answered: 103 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very valuable	33.01%	34
Valuable	39.81%	41
Somewhat valuable	14.56%	15
Not valuable	0.00%	0
Don't know	12.62%	13
Total Respondents: 103		

Q5 Pinnacle Awards Luncheon Annual event recognizing outstanding members for professional excellence and commitment to the Chamber and the community.

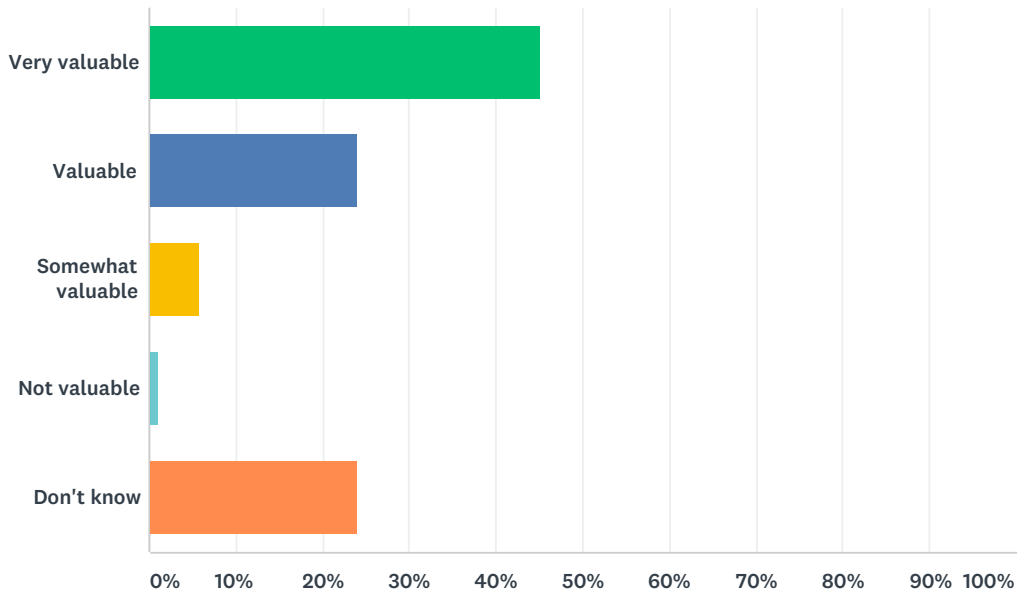
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very valuable	16.19%	17
Valuable	30.48%	32
Somewhat valuable	24.76%	26
Not valuable	6.67%	7
Don't know	21.90%	23
Total Respondents: 105		

Q6 Leadership Greater Concord Annual program that fosters civic awareness and personal connections within the local community over a 10-month period.

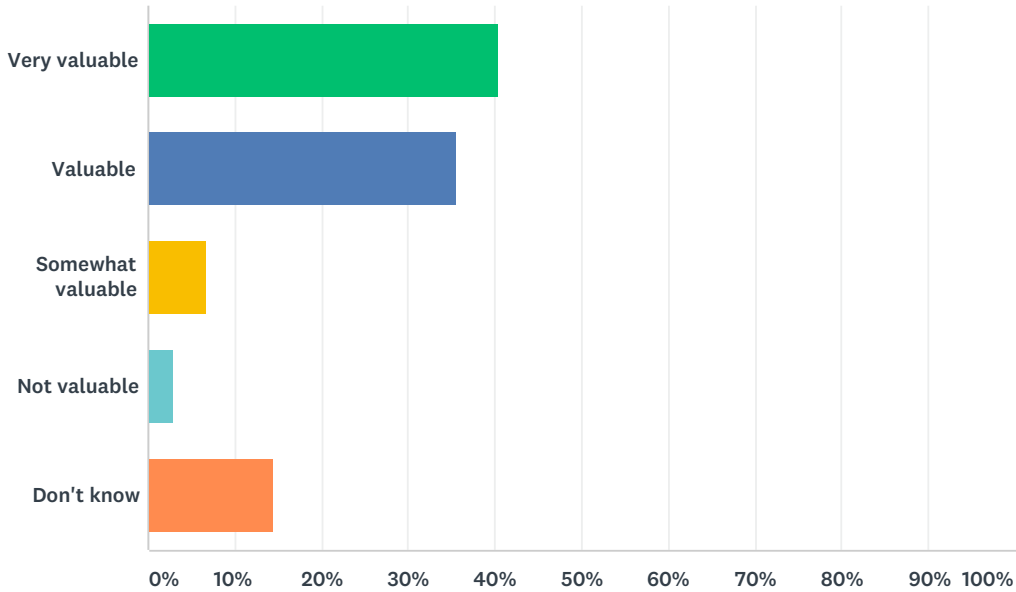
Answered: 104 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very valuable	45.19%	47
Valuable	24.04%	25
Somewhat valuable	5.77%	6
Not valuable	0.96%	1
Don't know	24.04%	25
Total Respondents: 104		

Q7 Concord Young Professional Network (CYPN) Ongoing professional and personal development initiative that promotes the growth of young professionals in the Capital region.

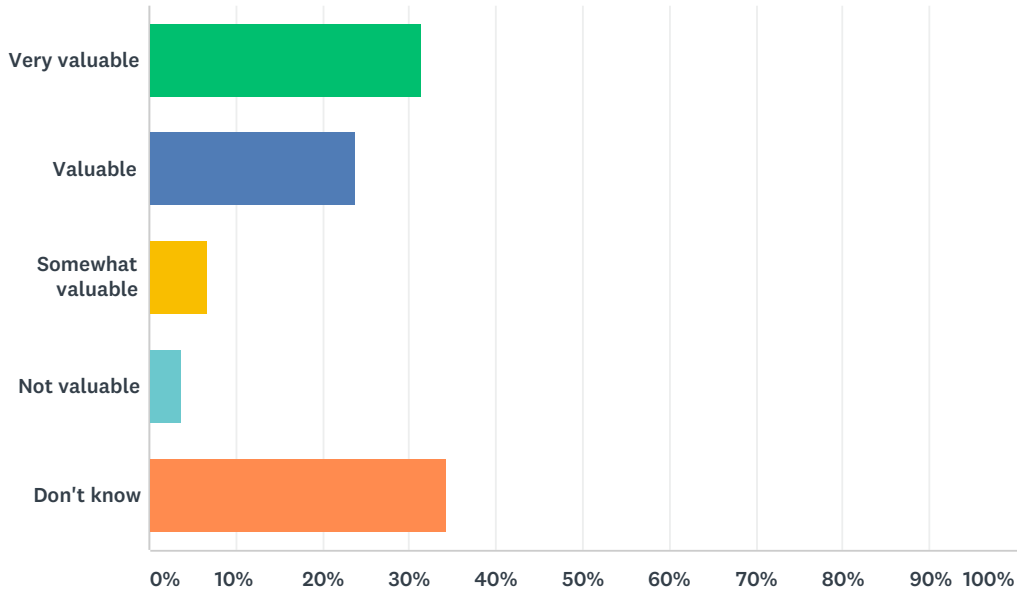
Answered: 104 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very valuable	40.38%	42
Valuable	35.58%	37
Somewhat valuable	6.73%	7
Not valuable	2.88%	3
Don't know	14.42%	15
Total Respondents: 104		

Q8 Capital Area Student Leadership (CASL)N.H.'s only regional student leadership and civic awareness program offered annually for Capital area high school sophomores.

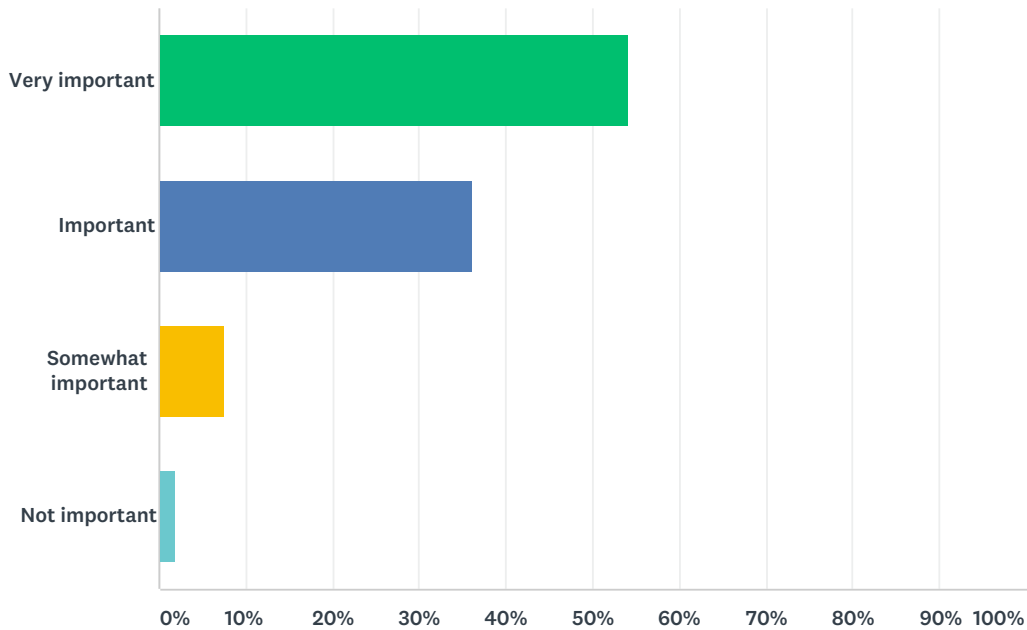
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very valuable	31.43%	33
Valuable	23.81%	25
Somewhat valuable	6.67%	7
Not valuable	3.81%	4
Don't know	34.29%	36
Total Respondents: 105		

Q9 Over the past 11 years, the Chamber has put an emphasis on advancing the creative economy and promoting Concord as a cultural destination in New Hampshire. How important is the activity in your opinion?

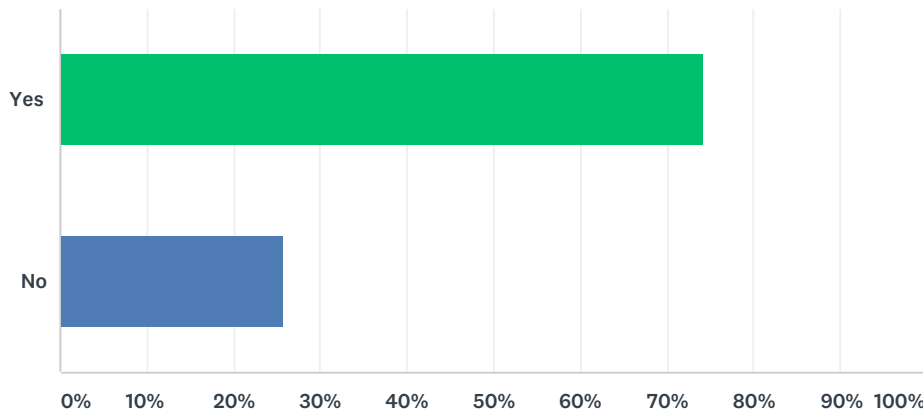
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very important	54.29%	57
Important	36.19%	38
Somewhat important	7.62%	8
Not important	1.90%	2
Total Respondents: 105		

Q10 Are you aware to the Chamber's Member-to-Member and Prescription discount programs?

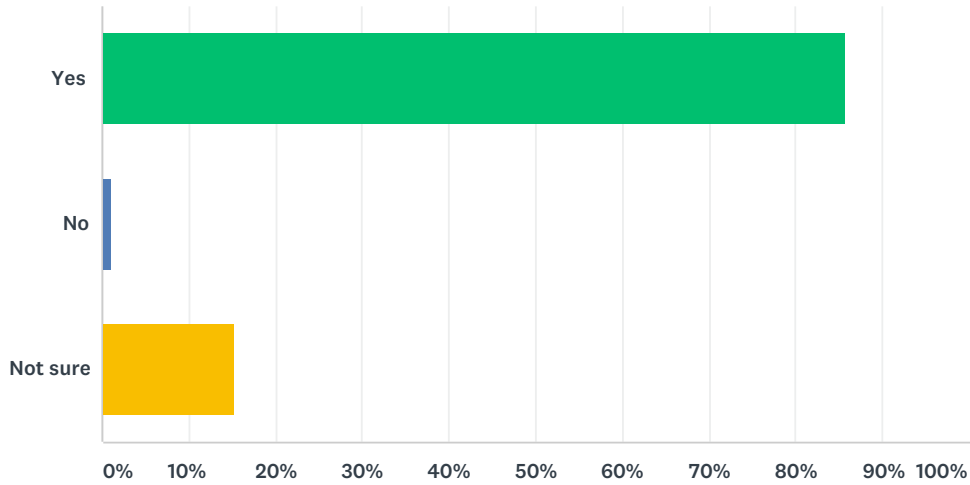
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	74.29%	78
No	25.71%	27
Total Respondents: 105		

Q11 The Chamber has an active State Government Affairs Committee that tracks legislation that effects the business community and advocates on behalf of the membership. Do you see this as an important role for the Chamber to play?

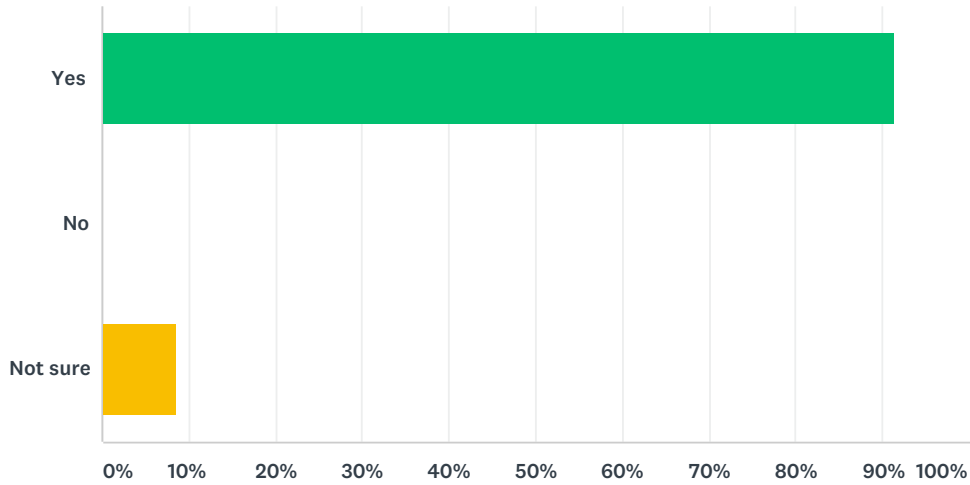
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	85.71%	90
No	0.95%	1
Not sure	15.24%	16
Total Respondents: 105		

Q12 The Chamber has an active Local Government Affairs Committee that tracks policy that effects the business community and partners with the City on various community development initiatives. Do you see this as an important role for the Chamber to play?

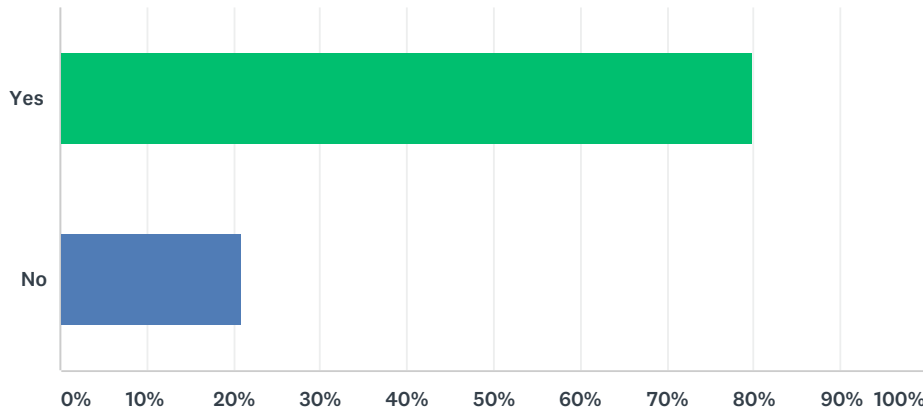
Answered: 104 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	91.35%	95
No	0.00%	0
Not sure	8.65%	9
Total Respondents: 104		

Q13 Do you read the Chamber Review monthly newsletter?

Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.00%	84
No	20.95%	22
Total Respondents: 105		

Q14 Why did you join the Chamber?

Answered: 84 Skipped: 21

#	RESPONSES	DATE
1	To become more knowledgeable of the businesses in the community and to learn more about areas in need of community/business support	2/8/2019 3:06 PM
2	To be part of the community.	2/7/2019 10:10 AM
3	Make contacts for my business	2/6/2019 9:50 AM
4	Love to stay involved.	2/5/2019 11:23 AM
5	As a non-profit we want to engage with the business community. We want businesses to understand the value to them of the rail trail we are building. How it will create happier employees, create more disposable income in the hands of their customers, create an attraction that will draw new people to the area.	2/1/2019 8:53 AM
6	Be an active part of the community in which we work and live in	1/31/2019 11:11 AM
7	increase exposure in Concord area	1/31/2019 8:25 AM
8	Networking	1/30/2019 12:24 PM
9	To build a stronger community base for our organization	1/30/2019 9:07 AM
10	For fun and something to do	1/29/2019 8:50 PM
11	To network	1/29/2019 4:49 PM
12	Comradery, the great events, and great resourceful Chamber Staff and President.	1/28/2019 3:30 PM
13	Business and community connections	1/28/2019 2:55 PM
14	To learn more about the greater Concord area businesses, and to provide visibility for our business.	1/25/2019 4:03 PM
15	To meet other business leaders	1/24/2019 12:05 AM
16	Our organization, although not in Concord, needs to be connected to Concord.	1/23/2019 10:50 AM
17	To be an active and participating member of the local business community.	1/23/2019 7:54 AM
18	When we became a new business in Concord	1/22/2019 6:34 PM
19	Opportunity to connect with businesses and organizations in Concord	1/22/2019 5:00 PM
20	to make connections with other area businesses and increase my network	1/22/2019 11:53 AM
21	Very good representation of the business community.	1/22/2019 10:26 AM
22	Networking, to be "in the know", and to contribute in some small way to our community	1/22/2019 10:21 AM
23	Promote our business, involvement in the community.	1/22/2019 9:57 AM
24	Looking for more networking avenues to get our name recognized and grow our business.	1/21/2019 3:36 PM
25	Better integration in the community	1/21/2019 2:15 PM
26	To learn more about how businesses in the Greater Concord area connect and the impacts of the government affairs has on business and community growth.	1/21/2019 11:19 AM
27	Local Connections	1/21/2019 7:44 AM
28	Valuable to the Business Community to connect with peers	1/20/2019 8:15 AM
29	To grow my business thru membership and networking	1/19/2019 3:16 PM
30	Networking and to make our business for visible in the community	1/18/2019 12:07 PM
31	To assist the development of the corporation I represent.	1/15/2019 2:12 PM

32	Through my employer	1/14/2019 9:37 AM
33	Kathy Bacon asked us to join through Linkdin.	1/7/2019 7:44 PM
34	Get to know and interact with other chamber members	1/7/2019 3:22 PM
35	I joined to become a more active business in our community and to meet other business owners and network.	1/7/2019 12:17 PM
36	Exposure to visitors	1/5/2019 6:31 PM
37	to met other business and figure out how we can promote travel and tourism for New Hampshire	1/4/2019 3:33 PM
38	To be a part of the local community where my business is located and to understand my customer base.	1/4/2019 3:58 AM
39	networking and exposure in the community	1/3/2019 4:55 PM
40	For the community networking	1/3/2019 4:31 PM
41	Networking initially	1/3/2019 1:58 PM
42	To keep myself informed about what is happening in the greater Concord area, and participating when appropriate.	1/3/2019 1:15 PM
43	Exposure to the Community around us- Whats going on in COncord	1/3/2019 11:53 AM
44	Networking with Business community	1/3/2019 10:34 AM
45	To be involved in our community and to be aware of state and local issues that could impact our businesses, and to grow the economy here	1/2/2019 7:44 PM
46	I believe in the mission, vision and role the Chamber plays in the community. Having been involved in another Chamber for many years, I've seen the how it positively affects our local communities!!!!	1/2/2019 6:14 PM
47	To become connected with the business community as well as key influencers	1/2/2019 5:25 PM
48	To gain business referrals and meet other business owners in the community.	1/2/2019 5:05 PM
49	The Woman's Club of Concord sees membership in the Chamber as an important way to connect with the Concord community.	1/2/2019 4:44 PM
50	I joined to be a part of, and presence in the Concord Community and also learn, network and be proactively involved more	1/2/2019 4:17 PM
51	Expand my business through local area networking	1/2/2019 3:51 PM
52	Networking	1/2/2019 2:54 PM
53	Networking opportunities and to be knowledgeable of the community I work and live in.	1/2/2019 2:44 PM
54	It's the best connection you can have with other community businesses and organizations!	1/2/2019 2:41 PM
55	Network - be a part of the community	1/2/2019 2:35 PM
56	Visibility of my business to other business people who may be consumers of my products. Also, improve my overall business image and also be active in my local community.	1/2/2019 2:32 PM
57	Business connections	1/2/2019 2:29 PM
58	Networking and to understand the city better.	1/2/2019 2:15 PM
59	Corporate obligation to do so.	1/2/2019 1:35 PM
60	local connections, increased support, business visibility, partnership and networking opportunities	1/2/2019 1:22 PM
61	Connections	1/2/2019 1:13 PM
62	It looked like a way to support other local business.	1/2/2019 12:56 PM
63	We have clients in Concord and want to be associated with Concord even though we are in Henniker	1/2/2019 12:47 PM
64	connect with other businesses	1/2/2019 12:47 PM
65	Network with local individuals and companies	1/2/2019 12:42 PM

66	To have a presence amongst other businesses to promote ours.	1/2/2019 12:41 PM
67	To get to know other businesses and people in the community and to help folks know my business and how I may be able to help them. Also to learn about the community as a whole and how i can be a part of that bigger picture.	1/2/2019 12:41 PM
68	To connect with other business leaders	1/2/2019 12:31 PM
69	Be part of the business community.	1/2/2019 12:25 PM
70	To be connected and a part of our business community	1/2/2019 12:22 PM
71	Business connections Engagement in my community	1/2/2019 12:21 PM
72	to meet and relate with other leaders in the greater Concord community	1/2/2019 12:18 PM
73	networking	1/2/2019 12:18 PM
74	Connect with other businesses that should be utilizing our services	1/2/2019 12:18 PM
75	Joined because my employer is a member	1/2/2019 12:16 PM
76	Important for NHTI to be part of the greater Concord community and learn from local businesses what areas we can assist them with.	1/2/2019 12:16 PM
77	For the opportunity to interact with the business community.	1/2/2019 12:15 PM
78	Net working within the business community.	1/2/2019 12:14 PM
79	networking	1/2/2019 12:12 PM
80	Networking. Legislative info that affects our business.	1/2/2019 12:11 PM
81	networking	1/2/2019 12:11 PM
82	As a local business I like to stay up to date with the issues that are impacting Concord and the surrounding communities, and I want to make sure the Chamber is our mouthpiece for issues that negatively or positively impact us.....now and in the future.	1/2/2019 12:10 PM
83	Business opportunities	1/2/2019 12:10 PM
84	Serve the community I work in.	1/2/2019 12:09 PM

Q15 What do you find most valuable about your Chamber membership?

Answered: 86 Skipped: 19

#	RESPONSES	DATE
1	It's difficult to name one thing. I like the networking events and the informational events such as state of the city, etc.	2/8/2019 3:06 PM
2	Knowing what is going on in the community.	2/7/2019 10:10 AM
3	Web directory, calendar, influence on government and new legislation	2/6/2019 9:50 AM
4	Community Partnership	2/5/2019 11:23 AM
5	It is in a way a self funded endorsement of our organization. Chamber membership adds to our legitimacy. As an organization looking for donations we also value the opportunity to network with business leaders.	2/1/2019 8:53 AM
6	The events that keep the business community connected and informed in various ways to be successful.	1/31/2019 10:27 PM
7	Connecting and doing business with members to help them grow	1/31/2019 11:11 AM
8	Chamber Connections	1/31/2019 8:25 AM
9	Networking, Relationships built, learning	1/30/2019 12:24 PM
10	Networking opportunities	1/30/2019 9:07 AM
11	Community	1/29/2019 8:50 PM
12	Information	1/29/2019 4:49 PM
13	Networking, followed by learning.	1/28/2019 3:30 PM
14	The local government initiatives, the leadership program opportunities, economic outlook meetings, business connections.	1/28/2019 2:55 PM
15	Learning of new businesses, opportunities, and business resources.	1/25/2019 4:03 PM
16	BAH	1/24/2019 12:05 AM
17	Networking and receiving information	1/23/2019 10:50 AM
18	The diversity of programs that allow various business leaders to come together.	1/23/2019 7:54 AM
19	After hours network events	1/22/2019 6:34 PM
20	I enjoy meeting people at the Business After Hours and Business Before Hours events.	1/22/2019 5:00 PM
21	access to business after hours	1/22/2019 11:53 AM
22	Education, Networking, Advocacy	1/22/2019 10:26 AM
23	Broader engagement with our community	1/22/2019 10:21 AM
24	Promoting our business.	1/22/2019 9:57 AM
25	The networking and the online listing and posting potentials.	1/21/2019 3:36 PM
26	Networking with local business leaders	1/21/2019 3:16 PM
27	Programs, networking	1/21/2019 2:15 PM
28	The professional and personal connections made as a result of active participation in programs.	1/21/2019 11:19 AM
29	Meeting local businesses	1/21/2019 7:44 AM
30	Networking	1/20/2019 8:15 AM
31	The network of professionals I have developed	1/19/2019 3:16 PM
32	Networking opportunities	1/18/2019 12:07 PM

33	Networking opportunities	1/15/2019 2:12 PM
34	Being connected	1/14/2019 9:37 AM
35	Business camaraderie and connections as well as a chance to step out of the office for a night!	1/7/2019 7:44 PM
36	The educational parts and the meeting other members	1/7/2019 3:22 PM
37	I'm not sure at this time.	1/7/2019 12:17 PM
38	Love the business before hours series.	1/7/2019 10:03 AM
39	Referrals	1/5/2019 6:31 PM
40	Awareness and being able to promote our services	1/4/2019 3:33 PM
41	Networking events	1/4/2019 12:50 PM
42	Anytime I have called , I have always had someone knowledgeable and pleasant on the other side.	1/4/2019 3:58 AM
43	networking and exposure	1/3/2019 4:55 PM
44	Getting face time with the community business leaders	1/3/2019 4:31 PM
45	Networking, Discounts, Access to Online Benefits (Help Wanted, events, etc.)	1/3/2019 1:58 PM
46	Member contact events. Keeping informed.	1/3/2019 1:15 PM
47	Education & Networking opportunities	1/3/2019 11:53 AM
48	Better connections with business leaders	1/3/2019 10:34 AM
49	State and local affairs committee, biz after hours, and the chamber being the voice for business	1/2/2019 7:44 PM
50	networking, connections and advocacy! And Leadership	1/2/2019 6:14 PM
51	The opportunity to become more integrated with the business community and contribute, at least in a small way, to improving our community.	1/2/2019 5:25 PM
52	The relationships I've built through the chamber	1/2/2019 5:05 PM
53	Chamber actions to keep their members knowledgeable about what is happening in the city.	1/2/2019 4:44 PM
54	Being connected	1/2/2019 4:17 PM
55	Business after hours	1/2/2019 3:51 PM
56	Networking and learning more about the Concord Community	1/2/2019 2:54 PM
57	Being kept apprise of local happenings	1/2/2019 2:44 PM
58	Member to member connections to allow us to market our products	1/2/2019 2:41 PM
59	Kathy Bacon & Bryanna Marceau	1/2/2019 2:35 PM
60	Visibility of my business to others in the community.	1/2/2019 2:32 PM
61	networking and forums	1/2/2019 2:15 PM
62	Networking.	1/2/2019 1:35 PM
63	The continued support we receive as a small business owner is extremely valuable to us.	1/2/2019 1:22 PM
64	Connections	1/2/2019 1:13 PM
65	business leads	1/2/2019 12:56 PM
66	Networking and recognition by the Concord Chamber of our work and relevance to Concord.	1/2/2019 12:47 PM
67	relationships	1/2/2019 12:47 PM
68	Communicating and creating business partners that we didn't know existed. Like keeping things local	1/2/2019 12:42 PM
69	The ability to mix with other businesses, attend Chamber events, and to get current business climate information back from the Chamber.	1/2/2019 12:41 PM

70	The relationships that are built through participation in the various events and the accessibility to such a wide range of people, as well as the opportunity to promote my business.	1/2/2019 12:41 PM
71	fairly new so not sure	1/2/2019 12:31 PM
72	breakfast and luncheon meetings	1/2/2019 12:22 PM
73	networking and connections	1/2/2019 12:21 PM
74	BAH	1/2/2019 12:18 PM
75	Access to other business leaders	1/2/2019 12:18 PM
76	All of the various opportunities that the chamber offers. I really enjoy anything that offers an opportunity to learn.	1/2/2019 12:16 PM
77	Networking with other businesses and non-profits to benefit both parties.	1/2/2019 12:16 PM
78	Networking	1/2/2019 12:15 PM
79	The networking through before and after hours. I find the staff does a lot to assist our networking within the community. First class staff.	1/2/2019 12:14 PM
80	networking	1/2/2019 12:12 PM
81	Legislative info.	1/2/2019 12:11 PM
82	At this time I no longer need to really network as much and I am finding that the networking is more of a social hour, that it's not feeling as important as it once was.	1/2/2019 12:11 PM
83	Information on major issues that can impact us greatly, like the highway rebuild coming through Concord.	1/2/2019 12:10 PM
84	Meeting people face to face as I primarily work over the phone or email.	1/2/2019 12:10 PM
85	Stay connected.	1/2/2019 12:09 PM
86	building relationships, staying in touch with what is happening in the city from an economic and cultural standpoint	1/2/2019 12:06 PM

Q16 What could we be doing better?

Answered: 68 Skipped: 37

#	RESPONSES	DATE
1	I can't think of anything	2/8/2019 3:06 PM
2	More business events	2/7/2019 10:10 AM
3	nothing	2/5/2019 11:23 AM
4	we are a brand new member. More comments on this in a year.	2/1/2019 8:53 AM
5	Nothing I can think of	1/31/2019 10:27 PM
6	I think everything the chamber is doing is right on track	1/31/2019 11:11 AM
7	all good	1/31/2019 8:25 AM
8	Greater engagement, expand things like Chamber Connections for greater relationship building	1/30/2019 12:24 PM
9	I am pretty new and still learning how best to interact with the chamber to maximize awareness of our nonprofit and its mission.	1/30/2019 9:07 AM
10	I don't know	1/29/2019 8:50 PM
11	Send out emails of happenings that are important to the health of business. IE: new laws	1/29/2019 4:49 PM
12	Can think of anything.	1/28/2019 3:30 PM
13	Not really sure	1/25/2019 4:03 PM
14	?	1/24/2019 12:05 AM
15	I would like to see partnerships with area chambers	1/23/2019 10:50 AM
16	More opportunities for very small businesses to be represented and programs to bring them together to discuss challenges and opportunities unique to them.	1/23/2019 7:54 AM
17	I think it's great you are soliciting feedback - keep it up!	1/22/2019 5:00 PM
18	more free or lower cost events for members... it's sometimes hard to convince other business associates to pay a membership fee when all other events put on by the chamber are also paid.	1/22/2019 11:53 AM
19	Improved advocacy is going well - keep it up	1/22/2019 10:26 AM
20	NA	1/22/2019 10:21 AM
21	I can't think of a thing!	1/21/2019 3:36 PM
22	Getting the word out on concord	1/21/2019 2:15 PM
23	Develop more opportunities for mentor connections with business leaders and young professionals.	1/21/2019 11:19 AM
24	Can't think of a thing - doing a great job	1/19/2019 3:16 PM
25	We just joined, but the staff has been friendly and helpful!	1/18/2019 12:07 PM
26	Involve the downtown merchant community more inclusively.	1/15/2019 2:12 PM
27	No recommendations at this time	1/14/2019 9:37 AM
28	The membership fee is a bit high when you consider that there are businesses that are just starting out and are trying to find ways to grow and connect with other business. A lot of these new businesses are simply going to be unable to afford membership. Unfortunately membership is exactly what they need to grow. I know this to be a fact because I have asked numerous new businesses to join us but all of them say the fee is just too much for a start up situation.	1/7/2019 7:44 PM
29	Possibly introduce some creative ideas into how to make the Business After Hours more productive for getting to know other members. Like "15 minutes to meet those you have never talked with". More lunch-and-learn programs.	1/7/2019 3:22 PM

30	There could be a business mentor program. Running a small business in NH is very difficult there could be some sort of program where people may offer there support in helping new businesses in the Concord area	1/7/2019 12:17 PM
31	More emphasis on historic venues	1/5/2019 6:31 PM
32	We need to continue to try and draw visitors from Mass/Boston, Connecticut and surrounding states. Tourism is a huge driver of our economy and all business do better when tourism flourishes. I look at leading states like Maine and we can get lots of great ideas to bolster tourism. Even VT does better than us in promoting and they have so much less to offer.	1/4/2019 3:33 PM
33	More fun community events like midnight merriment,Halloween night and Khan-cord week. They are lots of fun and connect our business with the local community.	1/4/2019 3:58 AM
34	can't think of anything	1/3/2019 4:55 PM
35	Not really sure everything always seems to go pretty well	1/3/2019 4:31 PM
36	Keep up the great work!	1/3/2019 1:58 PM
37	No ideas...	1/3/2019 1:15 PM
38	New and Innovative programming ideas to get business leaders thinking outside of the box. It seems the Chamber consistently runs the same programs from year to year. It would be nice to shake it up a bit.	1/3/2019 10:34 AM
39	Promote tourism More aggressive in dealing with the state	1/2/2019 7:44 PM
40	so far so good	1/2/2019 6:14 PM
41	I think our Chamber does a terrific job!!!	1/2/2019 5:25 PM
42	don't know	1/2/2019 4:44 PM
43	I think each month has such a great theme based on all the different businesses. Possibly more interaction through an activity or presentation that will connect us more, just a thought not a criticism	1/2/2019 4:17 PM
44	more seating at after hours events	1/2/2019 3:51 PM
45	Not sure	1/2/2019 2:54 PM
46	Continue to offer the variety and types of programs and events that you currently offer. This Chamber offers a lot to its members!	1/2/2019 2:41 PM
47	Be more inclusive to businesses outside greater downtown as far as events are concerned. Also, join with other concerned groups to help address issues such as workforce housing, elderly housing, addiction in the workplace and homelessness.	1/2/2019 2:32 PM
48	Keep communicating.	1/2/2019 1:35 PM
49	business's should offer discounts to other chamber members	1/2/2019 12:56 PM
50	The chamber should focus more on educated, affluent young professionals (people under 30) coming to and staying in Concord. The chamber should advocate for more city services and programs (safe bike paths and more green space would be a great start), as well as better rental housing opportunities.	1/2/2019 12:48 PM
51	See my next answer	1/2/2019 12:47 PM
52	n/a	1/2/2019 12:47 PM
53	Spotlight on local businesses - articles on milestones	1/2/2019 12:42 PM
54	Always a tough question given how much you already do and the opportunities you provide to the membership. I guess being more at the front of new opportunities - trying to help to identify the new things coming to the area and helping to queue up those things for folks to participate in or respond to. I know that sounds like a big lift but not very different from what you already do.	1/2/2019 12:41 PM
55	not sure	1/2/2019 12:31 PM
56	Tough to answer. As a manufacturer, our biggest challenges are high utility costs, logistical challenges, and a city government that is more interested in property taxes than encouraging us to remain here. It seems that a lot of the Chamber's focus is on the creative economy and Main Street, which is fine, but doesn't really impact us.	1/2/2019 12:25 PM

57	Part of advancing the economy should include engaging businesses in the 'health' of the region. A business forum on health that addresses two key components would be great: 1. strategies on helping businesses reduce healthcare costs/partnerships on population health initiatives 2. engaging decision makers to 'invest' in the health of the community which ultimately impacts economic drivers in the region	1/2/2019 12:21 PM
58	reaching the "greater" concord community- feels too concord centric sometimes	1/2/2019 12:18 PM
59	more trips, better promoted.	1/2/2019 12:18 PM
60	We need to be having larger conversations around workforce - housing, recruitment, retention, managing multi-generations. I think sometimes the programming is too technical or too light. I think promoting education series that is affecting businesses and building cohorts of people committed to change and improvement would help bring the business community even closer together.	1/2/2019 12:18 PM
61	Offer more education based events	1/2/2019 12:16 PM
62	Local and state advocacy, lowering costs for non-profit membership, partnering with non-profits to host/promote educational classes and trainings, don't just focus on Concord.	1/2/2019 12:16 PM
63	Get more people involved.	1/2/2019 12:15 PM
64	I think you are moving in the right direction. Seeing Cathy and Tim at area events is great!	1/2/2019 12:14 PM
65	More community events/exposure. Member to member events have limited value.	1/2/2019 12:11 PM
66	I think you are doing a nice job. Thank you. I just can't make the time because between work and family I am full.	1/2/2019 12:11 PM
67	Promoting the benefits of being a member	1/2/2019 12:10 PM
68	?	1/2/2019 12:10 PM

Q17 Is there anything we didn't ask that you would like to comment on?

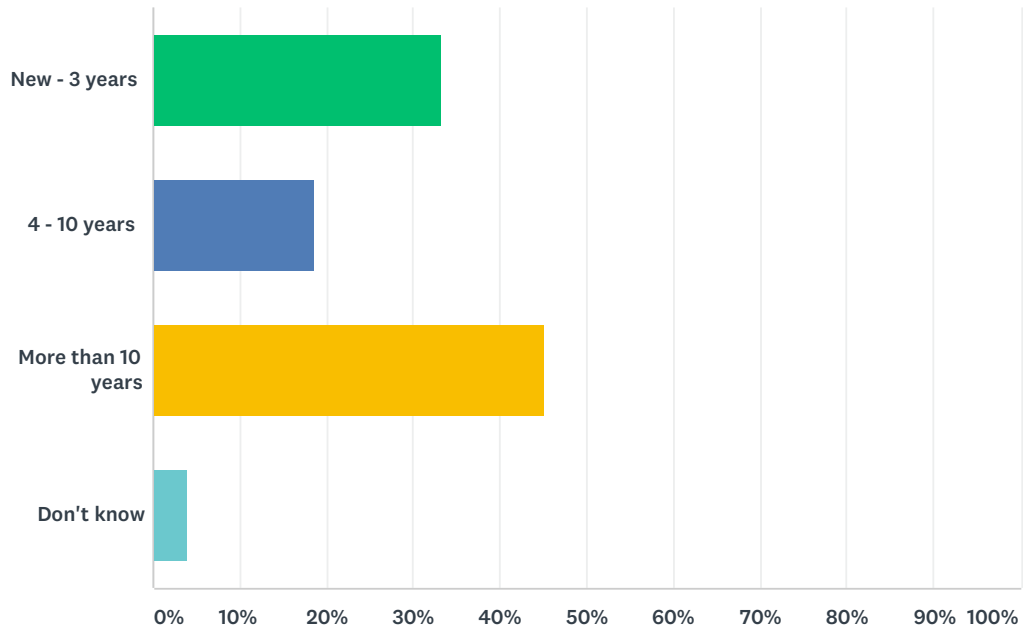
Answered: 59 Skipped: 46

#	RESPONSES	DATE
1	n/a	2/8/2019 3:06 PM
2	no	2/7/2019 10:10 AM
3	no	2/5/2019 11:23 AM
4	Nope	2/1/2019 8:53 AM
5	No	1/31/2019 10:27 PM
6	No. Keep up the good work	1/31/2019 11:11 AM
7	no	1/31/2019 8:25 AM
8	I don't believe so.	1/30/2019 9:07 AM
9	Nope	1/29/2019 8:50 PM
10	No	1/29/2019 4:49 PM
11	No.	1/28/2019 3:30 PM
12	A potential for reducing the number of after hour events by two over the year. Maybe a summer/winter "No Meeting"	1/28/2019 2:55 PM
13	Not really	1/25/2019 4:03 PM
14	No	1/24/2019 12:05 AM
15	No	1/23/2019 10:50 AM
16	The Chamber Connections program is an excellent opportunity for a diverse group of businesses of all sizes to come together to share knowledge and to learn about other business collaboration opportunities.	1/23/2019 7:54 AM
17	Thank you for all you do.	1/22/2019 5:00 PM
18	No	1/22/2019 10:26 AM
19	NA	1/22/2019 10:21 AM
20	no	1/21/2019 3:36 PM
21	Nope	1/21/2019 2:15 PM
22	No, I think the team at the Chamber is fantastic and truly committed to the mission.	1/21/2019 11:19 AM
23	no	1/19/2019 3:16 PM
24	Nope	1/18/2019 12:07 PM
25	no	1/15/2019 2:12 PM
26	No, thank you	1/14/2019 9:37 AM
27	I am truly enjoying my membership. Everyone is so pleasant and so accepting. All the business owners are always eager to connect and help each other. It feels like a family more than a membership!	1/7/2019 7:44 PM
28	No	1/7/2019 3:22 PM
29	No	1/7/2019 12:17 PM
30	The monthly website reports are really interesting and not something we get from any other Chamber.	1/7/2019 10:03 AM
31	No	1/5/2019 6:31 PM

32	I'd like to see more marketing and promotional support. Marketing is expensive and small business struggle to get the work out to potential customers. Pooling our efforts has great potential!	1/4/2019 3:33 PM
33	no thank you	1/3/2019 4:55 PM
34	You need to push on Swensons granite some to host an outdoor business afterhours with tours of the top of the hill.	1/3/2019 4:31 PM
35	Not at this time	1/3/2019 1:58 PM
36	No.	1/3/2019 1:15 PM
37	no	1/3/2019 10:34 AM
38	No	1/2/2019 7:44 PM
39	No	1/2/2019 5:25 PM
40	no	1/2/2019 4:44 PM
41	No	1/2/2019 4:17 PM
42	No	1/2/2019 3:51 PM
43	N/A	1/2/2019 2:54 PM
44	The Chamber staff is professional, outgoing, knowledgeable and always helpful! They certainly help make this Chamber a great asset tot the community!	1/2/2019 2:41 PM
45	See above	1/2/2019 2:32 PM
46	no	1/2/2019 12:56 PM
47	As the incoming President of the Henniker Chamber of Commerce, one thing I would like to explore is some satellite concord services and retail in Henniker.	1/2/2019 12:47 PM
48	n/a	1/2/2019 12:47 PM
49	We are blessed to have such an engaged business community here and the Chamber is at the forefront of that initiative. You provide such a valuable intersection between business, community and government (both local and state). Hard to identify any additional aspects that you need to address...	1/2/2019 12:41 PM
50	no	1/2/2019 12:31 PM
51	don't think so.	1/2/2019 12:18 PM
52	I would like to see InTown Concord become a sub-program of the Chamber. Always seems to be a lot of finger pointing as to what belongs to whom and not very much collaboration.	1/2/2019 12:18 PM
53	no	1/2/2019 12:16 PM
54	no	1/2/2019 12:16 PM
55	No	1/2/2019 12:15 PM
56	NO.	1/2/2019 12:14 PM
57	thanks for doing the survey.	1/2/2019 12:11 PM
58	Are we doing anything to promoting larger businesses to come into our city. Is the restriction on building height something that should be lifted....look to our south in Manchester....everything being built down there is over 4 stories!	1/2/2019 12:10 PM
59	no thanks	1/2/2019 12:10 PM

Q18 How long have you been a member of the Chamber?

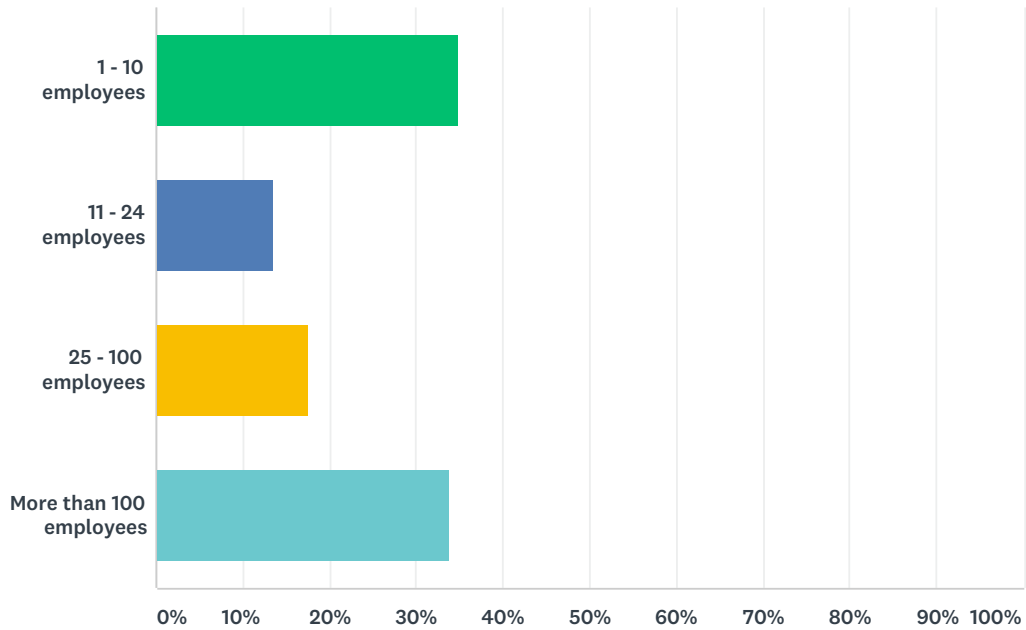
Answered: 102 Skipped: 3



ANSWER CHOICES	RESPONSES	
New - 3 years	33.33%	34
4 - 10 years	18.63%	19
More than 10 years	45.10%	46
Don't know	3.92%	4
Total Respondents: 102		

Q19 What is the size of your business?

Answered: 103 Skipped: 2



ANSWER CHOICES	RESPONSES	
1 - 10 employees	34.95%	36
11 - 24 employees	13.59%	14
25 - 100 employees	17.48%	18
More than 100 employees	33.98%	35
Total Respondents: 103		